

ADA Notice to the Public

Notifying the Public of Rights Under ADA Northwest Valley Connect (NVC)

Northwest Valley Connect (NVC) operates its programs and services without regard to disability in accordance with the Americans with Disabilities Act (ADA) of 1990, Section 504 of the Rehabilitation Act of 1973. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under ADA may file a complaint with Northwest Valley Connect (NVC).

For more information on Northwest Valley Connect (NVC) civil rights program, and the procedures to file a complaint, contact NVC Executive Director, (623) 282-9304 (TTY 711), email kchandler@northwestvalleyconnect.org, or visit our administrative office at 9445 N 99th Ave., Peoria, AZ 85345. For mor information, visit www.northwestvalleyconnect.org

A complainant may file a complaint directly with the City of Phoenix Public Transit Department or the Federal Transit Administration (FTA) by filing a complaint directly with the corresponding offices of Civil Rights: City of Phoenix Public Transit Department: ATTN: ADA Coordinator, 302 N. 1st Ave., Suite 900, Phoenix AZ 85003 FTA: ATTN: Title VI Program Coordinator, East Building, 5th Floor-TCR 1200 New Jersey Ave., SE Washington DC 20590

If information is needed in another language, contact Christine Cervantes at (480) 994-5704.
Para información en Español llame: Christine Cervantes at (480) 994-5704