

Rider Agreement

By filling out the online form, you agree to the Rider Agreement, as described here:

- *Northwest Valley Connect* is designed for individuals with limited transportation options
- *Northwest Valley Connect* reserves the right to determine rider eligibility
- Please notify the *Northwest Valley Connect* office of ride cancellations with at least 24 hours' notice. Excessive cancellations may result in dismissal from the program;
- Riders must be prepared to depart at the requested pick-up time;
- Riders must be mentally alert and ambulatory or able to self-transfer into and out of the vehicle. If not, caregiver enrollment is required;
- Please do not tip the Drivers. Those Riders who would like to donate money may donate directly to the program; and
- If there is a problem or concern with a Driver, Riders should call *Northwest Valley Connect* and notify the staff immediately at 623-282-9304.

Group Trips (Group Transportation)

- Advance notice, a minimum of three business days for Group Trips;
- Group trips cost will vary determined by the length of trip;

Volunteer Driver Trips (Individual Transportation):

- A minimum advance notice of 5 days is requested for all appointments. The maximum notice is one month prior to the appointment;
- Rides are donation-based. Contributions are encouraged and appreciated, and will help ensure the longevity of the Program.
- NVC provides all Volunteer Drivers with additional liability coverage for the third party.

**Release and Waiver of Liability and Indemnity
Agreement**

In consideration of my voluntary participation in a NVC transportation program, I hereby agree to the following:

I hereby release, waive, indemnify and hold harmless Northwest Valley Connect, its Directors, Officers, employees and volunteers from any loss, liability, and damage due to my voluntary participation in the transportation program.

I hereby assume full responsibility for the risk of bodily injury, death or property damage.

I further agree that the foregoing Release and Waiver of Liability and Indemnity Agreement is intended to be as broad and inclusive as is permitted by the law of the State of Arizona, and that if any portion thereof is held invalid, it is agreed that the balance shall, notwithstanding, continue in full legal force and effect.

I have read and voluntarily sign the Release and Waiver of Liability and Indemnity Agreement, and further agree that no oral representations, statements or inducements, apart from the foregoing written agreement, have been made.

Northwest Valley Connect or
PO Box 9303
Surprise AZ 85374
General:

Northwest Valley Connect
9445 N 99th Ave, Peoria, AZ 85345
NorthwestValleyConnect.org